

TOPICS	DESCRIPTION
Understand & appreciate youth work in the local context	You will get to understand the broader social and cultural context of youth work in Singapore and from there, learn to view & appreciate youths as positive assets & potential contributors to the community.
Learning journey and fieldwork	The learning journey and fieldwork will expose you to the real work setting of a local youth agency where you will get to interact with youth practitioners and youth residents, and have hands-on opportunities to apply strategies that you have learned during the course.
Apply strategies to connect with youths more purposefully	You will learn active listening and positive mentoring skills to build rapport and relationships with youths. You will also be exposed to different strategies, including strategies to leverage on technology, to engage the youths.
Understand and apply basic intervention skills to guide & mentor youths	To understand the youths, you will need to understand their psychological and developmental stages and be aware of the impact of unmet development needs on the manifestation of dysfunctional behaviours. From there, you will learn how to identify signs of dysfunctional behaviours and apply basic intervention skills & tools to address common youth issues.

MASTER TRAINER'S PROFILE

Dr Glen Ng
Course Chair, Diploma in Psychology Studies
School of Humanities & Social Sciences
Ngee Ann Polytechnic

SUMMARY OF EXPERIENCES

Dr Glen has been a probation officer, counsellor and clinical supervisor with over 20 years of experiences in youth counselling and mentoring and working with youths with special needs.

ADULT TRAINING EXPERIENCES

- General Manager and trainer for Dialogue in the Dark Singapore. Conducted teambuilding and leadership workshops for close to 60 corporate clients, including HSBC Bank, PSA Singapore and INSEAD Business School.
- External clinical supervisor to more than 10 counsellors from schools and VWOs.

INDUSTRY EXPERIENCES

- Senior Probation officer, Ministry of Social & Family Development (Rehabilitation & Protection Division). Managed more than 100 cases of youth offenders from minor (underage smoking) to major offences (rioting)
- Volunteer Probation Officer, Ministry of Social & Family Development, Probation and Community Rehabilitation Service
- Senior Counsellor at Rotary Family Service Centre. Supervised counsellors and case workers, worked with clients and counsellors to develop programmes for beneficiaries (e.g. youths and elderly).
- Association teacher for Singapore School for the Deaf
- Vice-President, Executive Committee, Singapore Association for the Deaf
- Chairman, Community Integration Support Committee, Singapore Association for the Deaf

EDUCATION EXPERIENCES

- Assistant Director (Academic Affairs Office). Managed academic policies, including examination and admission guidelines and processes
- Senior lecturer and Course Chair with School of Humanities & Social Services. Managed a team of 7 lecturers in the Diploma of Psychology Studies. Taught key modules including "Introduction to Social Services", "Fundamentals of Counselling", "Introduction to Social Entrepreneurship", "Community Psychology".
- Class mentors for students aged 17-19 years old
- Adjunct Professor for the Bachelor of Science in Early Childhood Educational Studies & Leadership

QUALIFICATIONS

- PhD (Management), University of Canberra
- Master in Counselling
- Diploma in Clinical Supervision (Counselling)
- Diploma in Clinical Hypnosis