

Digitalising Environmental Services 1

Course Outline

A. Workforce Scheduling & Management (3 hrs)

- Cleaner Scheduling and Shift Management
- Cleaning Instructions
- Location and Client Messaging
- Quality Audit & Report

B. Fleet Tracking (1.5 hrs)

- Real-time tracking of vehicles
- Check vehicles fuel consumption, driving speed, travel history, stopovers

C. Asset Tracking (1.5 hrs)

- Track/view/audit assets
- Issue notification for events
- Publish data or log history

D. Industry Digital Tools (0.5 hrs)

- Explore the range of industry digital tools

Trainer's Profile

Mr Tng Chee Chin graduated from the University of Melbourne with a Bachelor in Engineering (Hons) and holds a Master of Science (Control & Information Technology) from the University of Manchester and a Master of Education from the University of Western Australia. He also holds the WSQ Advanced Certificate in Training and Assessment (ACTA).

Mr Tng Chee Chin is currently serving as the Assistant Director of the School of Engineering, Ngee Ann Polytechnic, managing the SkillsFuture programmes of the school. Prior to his current appointment, he was the Course Chair of the Electrical Engineering Diploma from 2012-2015.